Vaccinate Against COVID-19 Remote Capacity Challenges with Virtual Desktop as a Service

In todays connected society, organisations typically have some form of remote working solutions. However, COVID-19, has given rise to the largest challenge to ever affect the global workforce in living memory. Backed by the World Health Organisation recommendations encouraging home-based working, many companies have closed the doors of their physical locations and rapidly adopted a work from home policy. For many organisations though, their current remote work and communications solutions are simply not designed to be scaled for such a significant concurrency spike. Nor are they able to issue IT equipment to much of their workforce in such short order.

We understand that managing, operating, scaling and patch remote access at this scale, whilst ensuring corporate security is maintained, in such a compressed timeframe can be complex and stressful. And, we can help. Our highly automated Desktop as a Service (DaaS) model leverages our MiCloud Automation platform in combination with AWS Desktop services, enables you to rapidly deploy, scale and monitor your remote workforce from any internet connected desktop or laptop.

Key benefits:

Security: Multi-Factor Authentication, Whitelisted connection points, bring your own desktop policies or use our best practice images

Know your users: Use your own authentication systems, or leverage our industry hardened certified pattern.

Scale on demand: If you operate 9-5, shift work or seasonal loads, our model ensures that you can schedule as many virtual desktops as you need, when you need them, minute by minute, in 69 global zones.

Bring your own connection: An internet connection, company or home owned equipment, is all you need.

Bring your own desktop: Or, use one of our SAP proven system images. From Power Users who need HANA Studio, to lightweight users who need a simple GUI, or any other desktop application, we have a solution.

Manage Costs: With great flexibility can come great risk. With our MiCloud solution you can track costs down to the minute, set budget alarms and detect cost increases as they happen.

Manage hands free: Desired state management, security scans, anti-virus and intrusion detection already included in our solution ensures minimal impact on your IT resources.

"Jollibee Foods Corporation (JFC) needed urgent and specialist help to connect 250 critical workers to our corporate systems in order to enable working from home in these challenging times. Lemongrass rapidly mobilised and worked collaboratively with my team to enable, rollout, test, and a document remote working solution based on AWS Workspaces. The task to roll-out AWS Workspaces in less that 4 days to 250 users was a significant challenge but partnership prevailed, and the deployment was very successful. The value of Lemongrass as an AWS specialist was evident at a critical time for our business".

Head of Business Technology, JFC Philippines

Rapid provisioning (48 hours) enablement of virtual desktops (0-1000's) to meet remote workloads:
A managed, secure DaaS solution is essential for a business continuity plan. It can be implemented rapidly, keeps data secure in remote environments and allows businesses to react quickly to workforce location changes. Lemongrass recently helped a $4B Hospitality company that runs their SAP systems on AWS, scale 250 desktops for their employees in a few hours enabling them to get back to work running remotely.
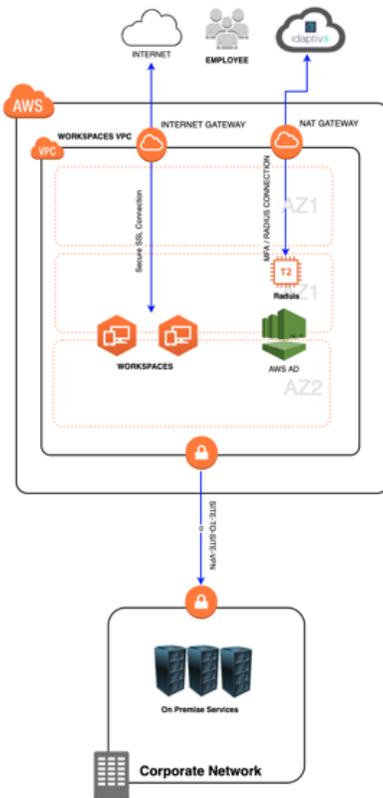
BYOD programs: To deliver on the promise of Bring Your Own Device (BYOD) initiatives, companies must ensure employees can easily and securely access their applications and data across a large and constantly changing number of devices, by moving to a Desktop as a Service the security and management challenge is completely mitigated moving this to a 100% virtual, and multi-factor secured image that's always patched, maintained and monitored.

Scale desktops for test and development: Keep your projects moving. Developers and test teams need access to a secure, high-performance Workspaces for completing tasks without the expense and inventory that comes with over-provisioned physical hardware. DaaS includes all the tools your developers need to build applications quickly and ensures the source code is not stored on their devices, helping to safeguard intellectual property.

Provide secure desktops for remote, mobile and contract employees: DaaS enhances remote and mobile productivity while bolstering data security. Employees are no longer tethered to physical computers in fixed locations. Instead, they can securely access their files from any computer or mobile device, anywhere in the world. In addition, when an employee or contractor leaves the company, their virtual desktop can immediately be retired, and new machines can be provisioned quickly as needed.

If you are interested in rapidly enabling a virtual desktop for SAP or any other workload as part of your COVID-19 response plan, please contact us at info@lemongrassconsulting.com or visit www.lemongrassconsulting.com.

[Amazon Workspaces](#)

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